

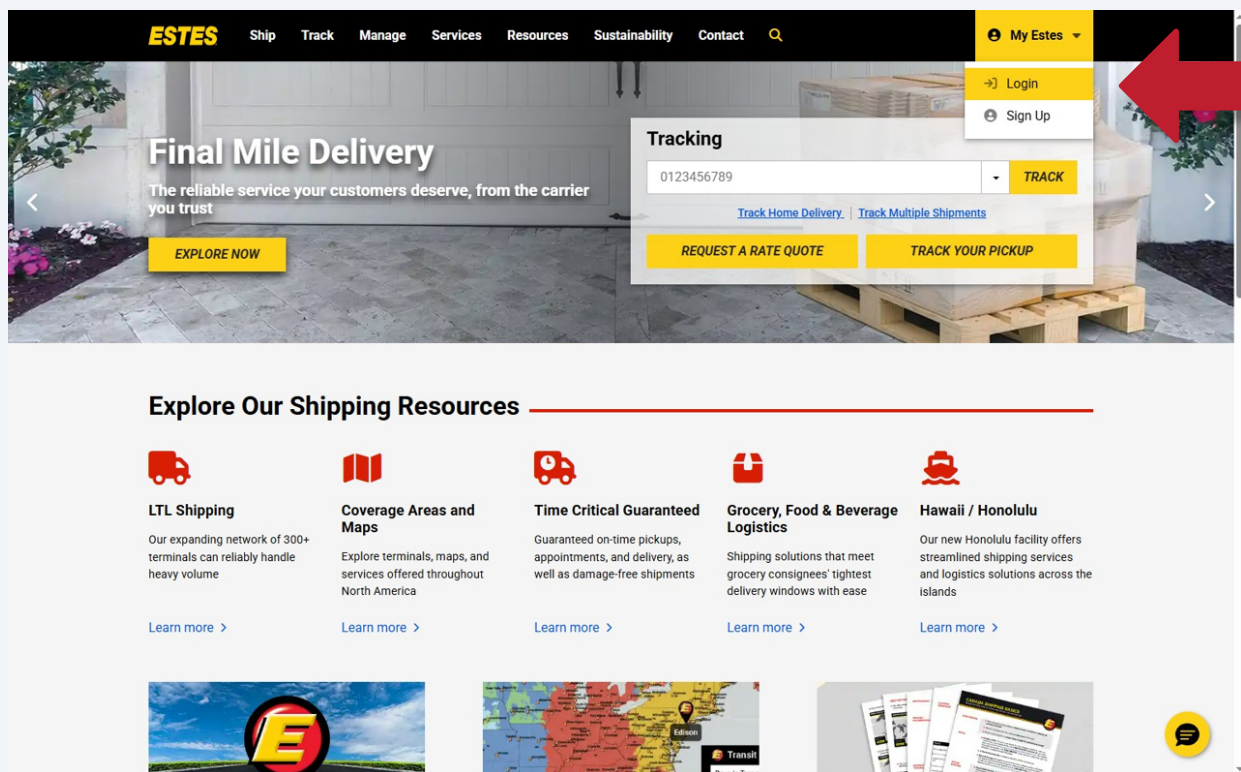
APPOINTMENT RESEARCH TOOL MADE EASY



Follow our helpful [Appointment Research Tool](#) guide to access your shipment's key appointment and transit milestones.

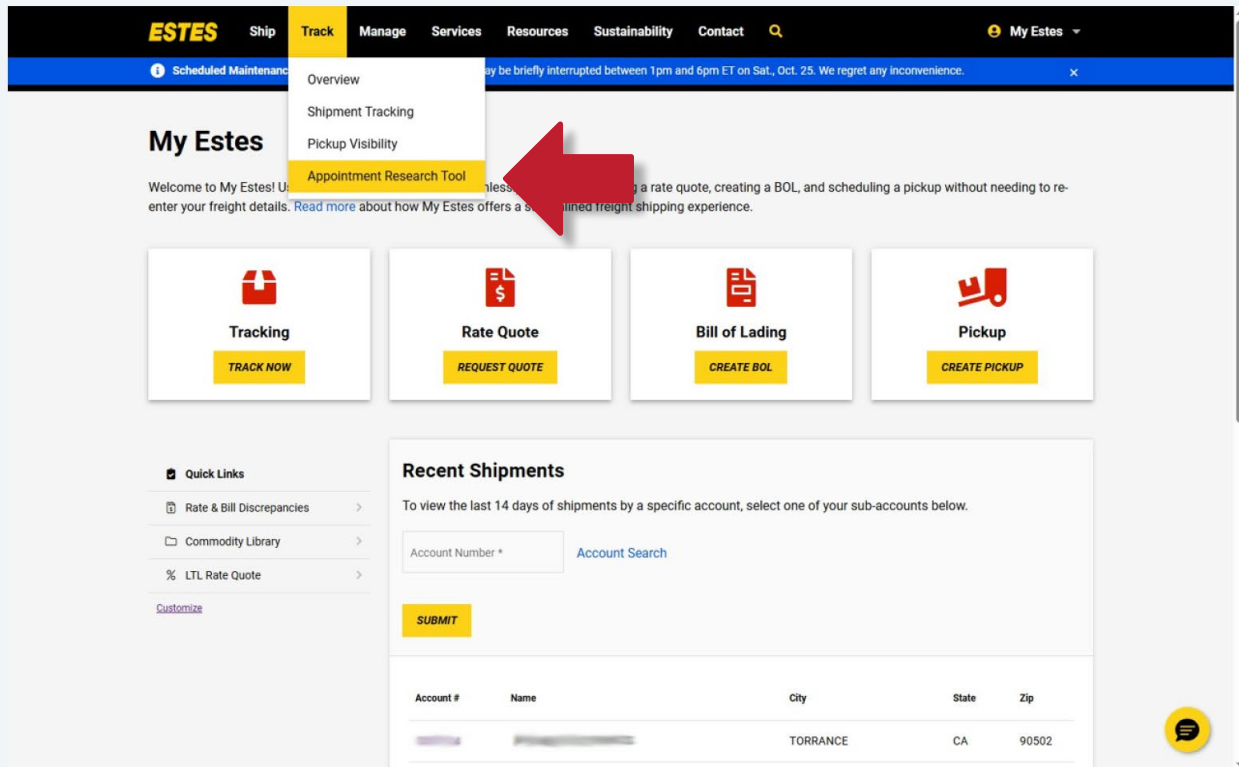
1

Navigate to <https://www.estes-express.com/> and click the **Login** option in the menu under My Estes.



2

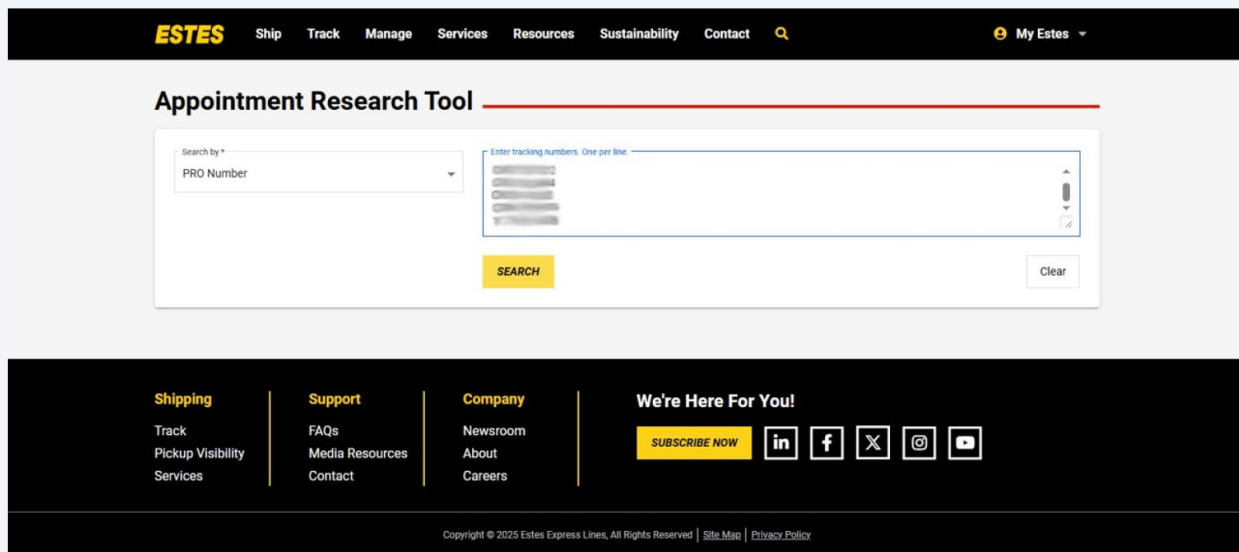
Once logged into My Estes, you can find the **Appointment Research Tool** option in the menu under **Track**.



The screenshot shows the My Estes website interface. At the top, there is a navigation bar with the ESTES logo and links for Ship, Track, Manage, Services, Resources, Sustainability, and Contact. A dropdown menu is open under the 'Track' link, showing options: Overview, Shipment Tracking, Pickup Visibility, and Appointment Research Tool. A red arrow points to the 'Appointment Research Tool' option. Below the navigation bar, the main content area features a 'My Estes' header with a welcome message and a 'Recent Shipments' section. On the left, there are 'Quick Links' for Rate & Bill Discrepancies, Commodity Library, and LTL Rate Quote. The 'Recent Shipments' section includes a search bar for Account Number and a table with columns for Account #, Name, City, State, and Zip. A yellow 'SUBMIT' button is also visible.

3

You can search by one or more PRO numbers, or select the dropdown to search by another type of reference number like a purchase order or BOL.



The screenshot shows the 'Appointment Research Tool' search interface. At the top, there is a navigation bar with the ESTES logo and links for Ship, Track, Manage, Services, Resources, Sustainability, and Contact. The main content area features a search form with a dropdown menu labeled 'Search by *' and a text input field labeled 'Enter tracking numbers. One per line.'. The dropdown menu is set to 'PRO Number'. Below the search form, there is a yellow 'SEARCH' button and a 'Clear' button. The footer section includes links for Shipping, Support, and Company, a 'We're Here For You!' section with a 'SUBSCRIBE NOW' button and social media icons, and a copyright notice for 2025 Estes Express Lines.

4

To use the tool, you must be a party to the shipment, the shipment must have an appointment, and you must use a valid PRO or other reference number. If these criteria are not met, you'll see an error message.

Appointment Research Tool

Search by *
PRO Number

Enter tracking numbers. One per line.

000-000000

SEARCH

Clear

Must be a party to the shipment: 0018244644.

Not found or tracking information unavailable: 000000000.

Must have an appointment date: 0842468959.

Research Results

[Download Results](#)
[Expand All](#)

PRO Number	Quote Number	BOL Number	Delivered on BOL Requested Date	Delivered on Appointment Date	Origin	Destination	Consignee	Transit Days
				Yes	UNION, NJ 07083	PHOENIX, AZ 85043		5 Day(s) ✓
●	9999999		Yes	Yes	RICHMOND, VA 23220	CULLMAN, AL 35055		2 Day(s) ✓
	LSRWY9	NS		Yes	ORANGE, MA 01364	CHELSEA, MA 02150	CO	1 Day(s) ✓

5

Once your results appear, you can easily download them as a spreadsheet by clicking **Download Results**.

Research Results

[Download Results](#)
[Expand All](#)

PRO Number	Quote Number	BOL Number	Delivered on BOL Requested Date	Delivered on Appointment Date	Origin	Destination	Consignee	Transit Days
				Yes	UNION, NJ 07083	PHOENIX, AZ 85043		5 Day(s) ✓
●	9999999		Yes	Yes	RICHMOND, VA 23220	CULLMAN, AL 35055		2 Day(s) ✓
	LSRWY9	NS		Yes	ORANGE, MA 01364	CHELSEA, MA 02150	CO	1 Day(s) ✓

6

The spreadsheet includes details like reference numbers, when the shipment arrived at the destination terminal, the BOL's requested delivery date, the appointment date and status, and when the appointment was confirmed. It also indicates whether an appointment confirmation document is available.

PRO Number	Other Reference Numbers	Arrival at Destination Terminal (Date and TBOL Requested Delivery Date)	Appointment Date	Appointment Status	Appointment Confirmed	Appointment Confirmation Available
		07/07/2025 9:53 PM	07/11/2025 03:00 PM - 04:00 PM	Customer requested app	07/03/2025 04:06 PM	No
		07/12/2025 8:47 PM	07/16/2025 08:00 AM - 11:00 AM	Customer requested app	07/14/2025 09:14 AM	Yes
		10/04/2025 3:04 AM	10/07/2025 07:00 AM - 04:00 PM	Customer requested app	10/06/2025 12:05 PM	Yes

7

You can also click **Expand All** to open all of the results.

PRO Number	Quote Number	BOL Number	Delivered on BOL Requested Date	Delivered on Appointment Date	Origin	Destination	Consignee	Transit Days
				Yes	UNION, NJ 07083	PHOENIX, AZ 85043		5 Day(s)
	9999999		Yes	Yes	RICHMOND, VA 23220	CULLMAN, AL 35055		2 Day(s)
		NS		Yes	ORANGE, MA 01364	CHELSEA, MA 02150	CO	1 Day(s)

8 Easily sort a column by clicking the arrow next to the column header.

PRO Number ↑ Quote Number BOL Number Delivered on BOL Requested Date Delivered on Appointment Date Origin Destination Consignee Transit Days

PRO Number	Quote Number	BOL Number	Delivered on BOL Requested Date	Delivered on Appointment Date	Origin	Destination	Consignee	Transit Days
				Yes	UNION, NJ 07083	PHOENIX, AZ 85043		5 Day(s)
9999999			Yes	Yes	RICHMOND, VA 23220	CULLMAN, AL 35055		2 Day(s)

View: **Timeline** | Data View

Transit History

- Jul 11, 2025 1:16 AM: Departed Pickup Location
- Jul 11, 2025 9:16 PM: In Transit
- Jul 12, 2025 8:47 PM: Arrived At Huntsville, Al (036) Delivery Facility

Appointment History

- On Jul 14, 2025 9:14 AM: Appointment scheduled due to: Customer requested appointment For Jul 16, 2025

Documents

Document Type	Date Created
Appointment Certificate	
Appointment Confirmation	08/01/2025
Bill of Lading	08/15/2025
Delivery Receipt	08/01/2025

Shipment Details

PRO Number		View in Shipment
Billing Terms	Prepaid	Tracking App >
Number of Pallets/Handling Units	787	
Total Weight	2340 lbs.	
Freight Charges	\$360.98	

9 View your shipment's Transit and Appointment History in a visual **timeline**.

View: **Timeline** | Data View

Transit History

- Jul 1, 2025 12:40 AM: Departed Pickup Location
- Jul 1, 2025 10:55 PM: In Transit
- Jul 7, 2025 9:53 PM: Arrived At Phoenix, Az (297) Delivery Facility
- Jul 11, 2025 9:40 PM: Delivery Completed - Ok

Appointment History

- On Jul 3, 2025 4:06 PM: Appointment scheduled due to: Customer requested appointment For Jul 11, 2025
- Delivery Appointment Scheduled: Jul 11, 2025

Documents

Document Type	Date Created
Appointment Certificate	

Shipment Details

PRO Number		View in Shipment
Billing Terms	Prepaid	Tracking App >
Number of Pallets/Handling Units	1	
Total Weight	616 lbs.	
Freight Charges	\$332.54	
Delivery Type	Live Load	

Transit Details

Pickup Date	07/01/2025 3:33 PM
Late Pickup	No
Transit Days	5
Appointment Date	07/11/2025 3:00 PM - 4:00 PM
Appointment Status	Customer requested appointment
Standard Due Date	07/09/2025
Weather Delay	No
Delivery Date	07/11/2025 4:29 PM

10

The **data view** lists your appointment and transit history events together.

The screenshot displays the ESTES shipping management interface. At the top, a navigation bar includes the ESTES logo and links for Ship, Track, Manage, Services, Resources, Sustainability, Contact, and a search icon. A user profile icon labeled 'My Estes' is on the right. Below the navigation bar, a header section contains shipment details: 0842468953, 235891, Yes, UNION, NJ 07083, PHOENIX, AZ 85043, WINCO FOODS - DRY, and 5 Day(s). The main content area is divided into two sections. The left section, titled 'Data View', shows a list of events with a red arrow pointing to the 'Data View' tab. The right section contains details for Documents, Shipment Details, Transit Details, and Shipper Details.

Event	Time	Description
07/01/2025 12:40 AM	Departed Pickup Location	
07/01/2025 10:55 PM	In Transit	
Jul 3, 2025 4:06 PM	Appointment scheduled due to: Customer Requested Appointment	
Jul 7, 2025 9:53 PM	Arrived At Phoenix, Az (297) Delivery Facility	
Jul 11, 2025 3:00 PM	Delivery Appointment	
Jul 11, 2025 9:40 PM	Delivery Completed - Ok	

Documents

Document Type	Date Created
Appointment Certificate	

Shipment Details

PRO Number	View in Shipment Tracking App >
Billing Terms	Prepaid
Number of Pallets/Handling Units	1
Total Weight	616 lbs.
Freight Charges	\$332.54
Delivery Type	Live Load

Transit Details

Pickup Date	07/01/2025 3:33 PM
Late Pickup	No
Transit Days	5
Appointment Date	07/11/2025 3:00 PM - 4:00 PM
Appointment Status	Customer requested appointment
Standard Due Date	07/09/2025
Weather Delay	No
Delivery Date	07/11/2025 4:29 PM

Shipper Details

Account #	
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11

The Appointment Research Tool also provides documents critical to your shipment, including:

- **Appointment Research Certificate:** A summary of all key data points for the shipment, appointment, and delivery details
- **Appointment Confirmation:** Uploaded by the terminals, this document shows any email correspondence, appointment portal screenshots, or other documentation produced during the appointment scheduling process

The screenshot displays the ESTES Appointment Research Tool interface. At the top, a navigation bar includes the ESTES logo and links for Ship, Track, Manage, Services, Resources, Sustainability, Contact, and a search icon. Below the navigation bar, a table lists shipment details with columns for Date, Status, and Location. A red arrow points to the 'Documents' section on the right, which lists the following documents:

Document Type	Date Created
Appointment Certificate	
Appointment Confirmation	08/01/2025
Bill of Lading	08/15/2025
Delivery Receipt	08/01/2025

The 'Transit History' section on the left shows a timeline of events:

- Jul 11, 2025 1:16 AM: Departed Pickup Location
- Jul 11, 2025 9:16 PM: In Transit
- Jul 12, 2025 8:47 PM: Arrived At Huntsville, AL (036) Delivery Facility
- Jul 16, 2025 10:37 AM: Out For Delivery
- Jul 16, 2025 12:39 PM: Delivery Completed - Ok

The 'Appointment History' section on the right shows the following events:

- On Jul 14, 2025 9:14 AM: Appointment scheduled due to: Customer requested appointment For Jul 16, 2025
- On Jul 16, 2025 6:12 AM: Appointment scheduled due to: Customer requested appointment For Jul 16, 2025
- Delivery Appointment Scheduled: Jul 16, 2025

The 'Shipment Details' section on the right provides the following information:

PRO Number	UNION, NJ 07083 PHOENIX, AZ 85043
Billing Terms	Prepaid
Number of Pallets/Handling Units	787
Total Weight	2340 lbs.
Freight Charges	\$360.98
Delivery Type	Drop Trailer
Time Critical Guaranteed Details	Estes Retail Guarantee on 07/16/2025

The 'Transit Details' section on the right provides the following information:

Pickup Date	07/11/2025 6:36 PM
Late Pickup	Yes
Transit Days	2
Appointment Date	07/16/2025 8:00 AM - 11:00 AM



Have questions about our Appointment Research Tool? Email websupport@estes-express.com.

Or visit our [Appointment Research Tool](#) web page to learn more about how our tool can help reduce costly chargebacks with proof of performance.